

Driving 360-Degree Value For A Sustainable Future

BY SHALINI JUGESSUR, MANAGING DIRECTOR FOR ACCENTURE, MAURITIUS AND VIETNAM



Shalini Jugessur, Managing Director for Accenture, Mauritius and Vietnam

Accenture was incorporated in Mauritius in 2001, with a vision to serve the French market while positioning itself as a gateway to global delivery centers of Accenture in India and Philippines. The unique ability of the Mauritian population to master both English and French languages makes Mauritius an excellent location in the Accenture landscape.

From a talent pool of less than 50, 24 years ago, we now have over 3,500 skilled people delivering services to clients from Mauritius. Our greatest assets are our people, and our success stems from our ability to attract the best talent, but most importantly to nurture and grow our talent through opportunities to work for the world's industry leaders.

Our commitment to upskilling and reskilling ensures that our workforce remains at the forefront of industry trends, equipped with the expertise to solve tomorrow's challenges. Worldwide, Accenture spends over USD 1 billion in training and professional development. Our teams in Mauritius have access to the same training as our colleagues elsewhere in the world.

Over the past years, to enable continued growth, we have expanded our recruitment in emerging markets like Africa, where talent is diverse and abundant. We continue to invest in highly skilled professionals from the African continent, recognizing their ability to lead the next wave of digital transformation and sustainable innovation.

In today's fast-changing business environment, the ability to continuously reinvent and challenge the status quo defines true industry leadership. At the core of this reinvention lies our commitment to delivering 360° value – creating lasting impact for our clients, people, partners, and the broader community.

Through our sustainability services, we enable organizations to transition to net-zero emissions, embed circular economy principles, and build inclusive workforces. Our goal is to drive responsible business that balances profit with purpose, ensuring that growth is not just sustainable, but equitable.

In Mauritius, we take it as an imperative to make a difference to the community. Through our Skills to Succeed program, our people have spent several thousand hours volunteering to deliver technology training to small entrepreneurs, children with disabilities and young people from difficult backgrounds.

We have equipped several non-governmental organizations with specific technology equipment to enable people with disabilities to have access to computers and be able to use them. Our engineers have contributed to implement digital platforms for other organizations targeting environmental projects.

Accenture's approach to leadership and innovation is rooted in our mission to deliver complete value – helping businesses, individuals, and societies thrive. By blending technology with human ingenuity, prioritizing sustainability, and harnessing Africa's specialized talent, we continue to redefine industry leadership.

Working at the heart of change is more than a philosophy, it is our way of life. Together, we are shaping a future that is not just innovative and sustainable, but also inclusive and impactful.

